Employee engagement is essential to understand and enhance the relationship between an organization and its staffs. For any organization, a team of fully committed, engaged employees who will go above and beyond the defined call of duty is an incredibly asset. The 'Chai pe Charcha' campaign is a tea time talk session in an offline mode highlighting the essence that “There is no problem on Earth that can't be ameliorated by a hot cup of tea” by Jasper Ford. It connects employees to the organization and engage them in a personal real time conversation over issues which are relevant to them.

In this background, IFGTB organized an awareness program “Chai Peh Charcha” under the aegis of Internal Complaints Committee (ICC)-IFGTB on 09th December, 2022 exclusively for Contractual Daily Labours (CDL) of the Institute. Overwhelmingly, 53 CDLs participated in the program. Smt. R. G. Anithaa, Technical Officer, and member ICC-IFGTB, welcomed the gathering and gave a brief outline about the functions of ICC and the nature of the awareness program. Dr. C. Kuhnikannan, Director, IFGTB presided over the program and during his address, urged the participants to use this platform to voice out the issues relevant to their working environment. He congratulated the ICC-IFGTB committee for devising an enabling and encompassing platform for the CDLs to express their issues and concerns to the organization head. The participants expressed their satisfaction for being provided a forum to share their views and conveyed their feedbacks and suggestions which was recorded for further action.

Dr.Modhumitha Dasgupta, Scientist G and Chairperson of the ICC-IFGTB during her address highlighted the importance of Internal Complaints Committee and indicated that this platform was given to ensure a safe working environment to all working in IFGTB premises. Dr. V. Sivakumar, Scientist G and member of the ICC, expressed the importance
of the CDIs in Institute building and suggested them to express their views to the committee for betterment of the Institute and the individual. Shri. P. Chandrasekaran, ACTO and member of the ICC proposed the formal vote of thanks.